

FIELD SUPPORT TECHNICIAN

Raptor Scientific, a Global Aerospace & Defense Test and Measurement Company, is seeking a full time motivated Field Support Technician to provide in house and field service. The primary focus of this role is to support the maintenance and repairs of our customer product, to include performing preventive and corrective maintenance, troubleshooting, repairs, and optimization of systems, and accurate documentation. This person will be expected to be creative with regard to improving the process, yet be disciplined when performing routine and repetitive tasks. A desire to learn and a passion for achieving excellence are required for this position. As part of our talented team, this individual will also be expected to assist and support engineering with development, documentation, and implementation of new products and processes. This position reports to the Product Support Manager. The ideal candidate should possess strong organizational skills, effective written and oral communications and strong attention to detail. In addition, this position requires solid time management and follow-through skills with the ability to manage multiple tasks and meet shifting deadlines.

As part of the Raptor Scientific Family, the RF Systems (RFS) group specializes in radar cross section (RCS) measurements and is constantly innovating to produce the next generation of radar systems. RFS has a multifaceted team that develops cutting edge measurement systems in support of the Aerospace and Defense industry. Our team is focused on customer needs and providing full spectrum support including engineering, field measurement, software development and manufacturing.

We are conveniently located off I-580 and Greenville Road providing easy access to South Bay and Valley commuters. You can learn more about our company by visiting our website at: [Global Provider of Test & Measurement Solutions | Raptor Scientific \(raptor-scientific.com\)](http://Global Provider of Test & Measurement Solutions | Raptor Scientific (raptor-scientific.com)). The full-time hours for this position are Monday through Thursday, 7:30 a.m.–5:00 p.m. and every other Friday 7:30 a.m. - 4:00 p.m. A full benefits package is available after 90 days.

PRIMARY RESPONSIBILITIES

- Provide technical support for customer product to include field support and system repairs.
- Assist with development of maintenance procedures for radar systems and related equipment.
- Troubleshooting of software and hardware technical issues.
- System verification testing and debugging of customer systems including field maintenance.
- Provide final integration testing of equipment.
- Load, unload, and assemble customer systems for assessment.
- Accurate, complete and timely technical documentation.
- Assist with other daily engineering and manufacturing duties as needed.

REQUIREMENTS

- Minimum 3 years' experience as a product support/service technician preferred
- Minimum 3-6 years' experience in debugging and repairing electronics components and assemblies
- Strong analytical and troubleshooting skills

- Strong electronics skills
- Good mechanical ability
- Knowledge in the use of multi-meters and oscilloscopes
- Self motivated and ability to work independently
- Ability to travel
- Basic Microsoft Word and Excel skills.
- Good verbal and written communication skills.
- Flexible and adaptable to meet changing needs within the department.
- Physical ability to lift or assist in lifting large items up to 40 lbs

EDUCATION

Requires a high school diploma or its equivalent. Completion of apprenticeship and/or formal training and/or a AS degree is desired.

Please send resumes to: recruiting@sensorconcepts.com

This position requires use of information which is subject to the International Traffic in Arms Regulations (ITAR). All applicants must be U.S. persons within the ITAR definition of: "A U.S. person as a U.S. Citizen, U.S. Permanent Resident (e.g., "Green Card Holder"), Political Asylee, or Refugee."

RFS is an affirmative action/equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, marital status, national origin, ancestry, sex, sexual orientation, disability, medical condition, protected veteran status, age, citizenship or any other characteristic protected by law.